

Key DV services in SA

- **Domestic Violence Crisis Line [formerly Domestic Violence Gateway]:** Phone [1800 800 098](tel:1800800098) (24 hours)
For more information please visit www.1800respect.org.au
- **SA Police:** 131 444, (000 emergencies only)
- **Crisis accommodation:** 1800 003 308
- **National 1800RESPECT line:** telephone, online counselling, information - 1800 737 732
- **Lifeline** (24/7 crisis line): 131 114
- **Relationships Australia:** 1300 364 277 resources and counselling services
- **Protection orders:** court orders to help stop violence [SA: Intervention Orders](#)
- **Domestic Violence Disclosure Scheme (SA Police)** person can get DV information about partner or former partner to help make decisions about safety and future of relationship. The DVDS is an early intervention and prevention initiative <https://www.police.sa.gov.au/your-safety/dvds>
- **Sexual Assault Services:** Yarrow Place counselling, support, advice, 24 hour - 8226 8787, 1800 817 421 (outside Adelaide).
- **Families SA (Metro/Country):** emergency financial assistance for transport, white goods and emergency accommodation 8226 7000
- **Australia Post:** has introduced a free 12 month PO Box service for victims of domestic violence: <https://auspost.com.au/receiving/manage-your-mail/redirect-hold-mail/redirect-mail/free-mail-redirect>
- **RSPCA Safe Kennels:** emergency boarding for pets of people affected by domestic violence, [1300 4777 222](tel:13004777222)

Mobile Apps (only download if person has safe personal access to their phone):

- **Penda:** (legal financial safety info)
- **Daisy:** DV services in your local area (Don't put on phone if it is unsafe to)

Aboriginal services

- **Domestic Violence Crisis Line (former Domestic Violence and Aboriginal Family Violence Gateway):** 1800 800 098 (Freecall 24 hrs)
- **Aboriginal Family Domestic Violence Hotline:** 1800 019 123
- **Muna Paiendi:** For people who have experienced sexual assault and abuse (08) 8182 9206
- **Family Violence Legal Services Aboriginal Corp:** 1800 111 052 (Pt Augusta), 1800 839 052 (Ceduna), 1800 309 912 (Pt Lincoln)

Legal

- **Women's Legal Service SA (WLS):** Telephone advice, limited face-to-face, outreach to remote/regional APY lands, Port Augusta and Coober Pedy - 8221 5553 (Adelaide), 1800 816 349 (outside Adelaide), TTY: 1800 670 864 (Mon, Tues, Thurs 10-4)
- **Legal Services Commission (Legal Aid):** 1300 366 424 available Mon-Fri (9.00-4.30pm)
- **Women's Information Service:** 8303 0590, 1800 188 158

Housing

- **Housing SA:** 131 299 public rental housing, financial assistance to rent privately. Eligibility requirements apply.
- **The Women's Housing Association:** Safe, secure, affordable, long term housing for DV- 8349 4460

CALD

- **Migrant Women's Support and Accommodation Service:** Support, emergency accommodation for DV - 8346 9417
- **Centrelink:** 132 850
- **Translating & Interpreting Service:** 13 14 50, TTY & Relay (deaf) emergency TTY 106, For non-emergency TTY calls 133 677
- **South Australia's Victim Support Service:** 8231 5626, 1800 182 368 (outside Adelaide)

Specific groups

- **Aged Rights Advocacy Service:** information, advice, support - 8232 5377 or 1800 700 600 (outside Adelaide)
- **Disability services information:** website <http://www.sa.gov.au/topics/community-support/disability/resources/a-to-z> 1800 880 052 Australia-wide telephone hotline for reporting abuse and neglect of people with disability
- **Blue Knot Foundation:** resources and list of skilled counsellors for adult survivors of child abuse <https://www.blueknot.org.au/> call 1300 657 380 (9-5pm service)

Child protection

- **Child Abuse Report Line:** 131 478 report suspected or known child abuse
- **Kids Help Line**(5-25years): 1800 551 800 - free, confidential, telephone/online counselling service
- **NAPCAN:** National Association for Prevention of Child Abuse and Neglect resources www.napcan.org.au
- **'Keeping them Safe'** docs: <http://www.families.sa.gov.au/pages/protectingchildren/KeepingThemSafeReform/>
- **'Rapid response'** framework: <http://www.decd.sa.gov.au/docs/documents/1/RapidResponseFramework.pdf>
- **List of abuse indicators** in each area: <http://www.families.sa.gov.au/pages/protectingchildren/ProtectingChildrenOverview/>
- **Checklist of concern** re abuse indicators: <http://www.decd.sa.gov.au/docs/documents/1/ConcernsChecklist.pdf>
- **Cultural competence** re DV: <https://www.childwelfare.gov/topics/systemwide/cultural/services/domviolence/>
- **Australian Childhood Foundation:** 1800 176 453 counselling and info on child abuse and neglect www.stopchildabuse.com.au
- **Parentline:** www.parentline.com.au. SA 1300 301 300
- **Raising Children Network:** Australian parenting website - raisingchildren.net.au
- **My Child:** Australian Government site about children - www.mychild.gov.au
- **NNAAMI:** National Network of Adult and Adolescent Children who have a Mentally Ill Parent/s nnaami.org.

Stats on DV in Australia

<http://www.abs.gov.au/ausstats/abs@.nsf/mediareleasesbytitle/F9E5031D932C2908CA2571C500784266?OpenDocument>

Men's services

- **Men's referral service:** service for men using violence and wanting help to stop 1300 766 491
- **Mensline Australia:** generic helpline for men and relationships, not specifically DV - 1300 789 978 (24/7 service)
- **Mens health and DV:** <http://www.menshealthaustralia.net/content/preventing-and-responding-to-sexual-and-domestic-violence-ag.html>
- **Living Well:** Qld services designed to assist men who experienced childhood sexual abuse, sexual assault (07) 3435 4358, or 1300 114 397 or go to <http://www.livingwell.org.au/>
- **When a Man is Raped:** useful booklet www1.health.nsw.gov.au/ecav/pdf/when_a_man_is_rape.pdf
- **Who Can a Man Tell?:** booklet for adult men sexually assaulted as children. www1.health.nsw.gov.au/ecav/pdf/Who_Can.pdf
- **White Ribbon:** fact sheets www.whiteribbon.org.au

LGBTIQ services

- **Another Closet:** DV in gay and lesbian relationships www.anothercloset.com.au booklet and resources from bit.ly/acssdv
- **Lesbian Health Line:** 1800 182 089; Safe relationships 1800 244 481; Another closet 1800 656 463
- **Gay & Lesbian Community Services of SA:** 8334 1623/1800 182 233 (Country callers)
- **Mensline Australia:** tip sheet for gay men experiencing family violence - menslineaus.org.au/Family-violence-in-same-sex-relationships.html

Faith based resources

- **DV and church:** handbook for clergy http://www.sacc.asn.au/data/DV_Handbook.pdf
- <http://sa.uca.org.au/documents/beyond-violence/Domestic-Violence-Handbook-for-clergy-and-pastoral-workers.pdf>
- **Preventing violence against women what works and what doesn't in Anglican communities** March 2013 <http://www.anglican.org.au/home/documents/news-and-media-releases/preventing%20violence%20against%20women%20%282013%29.pdf>
- **Excellent faith community resources with fact sheets and audit tools etc:** Promoting Equal and Respectful Relationships in Faith Communities: a Manual and Tool Kit working together to prevent violence against women before it occurs. <http://www.melbourneanglican.org.au/ServingCommunity/src/Prevention%20of%20Violence%20Against%20Women/PVAW-Promoting-equal-and-respectful-relationships-manual-and-tool-kit.pdf>
- **Safer:** resources for churches on DV <https://www.saferresource.org.au/faith>
- **National Council of Churches in Australia: 'Safe Church' training workshops.** Training accreditation to deliver 'Safe Church Awareness Workshop (approx. 6 hours) and a Safe Church Refresher Workshop (approx. 3 hours) <https://www.ncca.org.au/>